



RUNZE & CASPER

WERBEAGENTUR GMBH

Terms & Conditions and Liability Clauses for sightseeing and tours of the Olympiastadion Berlin

- § 1 The terms of liability and participation in sightseeing and tours are effective as of August 2nd 2004. In addition to these following terms of liability and participation, the general house rules of the Olympiastadion Berlin and the Olympiapark Berlin are in effect as well.
- § 2 Tickets are valid for a one-time participation at an event as indicated on the ticket stub. A ticket return or ticket exchange is not possible. In case of cancelled tours, the ticket price will be refunded.
- § 3 The right to participate in a tour is void, if the ticket holder does not show up five minutes prior to the indicated starting time of the tour at the allocated meeting point (no-show).
- § 4 In case of important reasons (in particular in cases of force majeure or in case of unforeseeable events) the tour operator may refuse admission or cancel the tour. If the tour operator has to use this right, ticket holders will have their tickets refunded.
- § 5 Participants at sightseeing and tours do so on their own risk. Parents are liable for their children. Children younger than 14 years, have to be accompanied by an adult.
- § 6 The tour operator and the owner do not have any liability for damages resulting from the participation of sightseeing and tours, unless they have evidently acted grossly negligent.
- § 7 All directions and instructions of the tour guides and the security personnel in the stadium, as well as any notices for sealed-off areas and warning notices have to be observed. Non-compliance can result in the exclusion from the sightseeing or tour and in a reprimand and the removal from the stadium premises.
- § 8 In general, it is illegal to bring any glass containers, cans, fireworks, torches, and weapons. Non-compliance results in a reprimand and the removal from the stadium premises.
- § 9 It is illegal to enter the stadium premises in any intoxicated condition.
- § 10 It is illegal to bring animals onto the stadium premises.
- § 11 The rental of a multimedia/audio guide equipment requires a deposit in the form of a valid picture ID. In case of damage or loss of the equipment a fee of 600.00 € will be levied.
- § 12 Billing conditions for the voucher system: In accordance with the voucher redeemed at the cash desk, the entrance fees per category will be charged individually or monthly. The invoice amounts are due within 7 days after receipt of the invoice. If the deadline is exceeded/dunning fees of 7.50 euros per reminder are due. For outstanding invoices, the business relationship is suspended, already sent vouchers can not be redeemed and lose their validity.
- § 13 Cancellation fees for individual group tour programmes: Cancellations of a confirmed individual group tour programme must be made in writing and forwarded to the Runze & Casper Werbeagentur GmbH. Cancellations result in these cancellation fees:
- free cancellation is possible up to 72 hours prior to the event;
 - in case of later cancellation 50% of the invoice amount will be payable.